

BIOGRAPHICAL SKETCH

Sue Ann Thomas, B.S., M.S., RN

Senior Consultant / Implementation Specialist

Ms. Thomas has over 30 years of healthcare experience. Her leadership experience has encompassed both large and small surgery programs, as well as a number of other hospital roles. Sue's span of responsibility has also included many hospital-wide projects and responsibilities including Quality Management, Project Management, Human Resources, Sterile Processing and Environmental Services.

During her professional career Ms. Thomas has:

- Coordinated multidisciplinary re-engineering of hospital processes including role development, educational curriculum design and implementation
- Facilitated multidisciplinary teams to improve patient satisfaction
- Developed new service lines for perioperative services, including Cardiovascular Services, urology services, and a new ambulatory surgery center
- Improved financial performance through product standardization and reduction in casual labor
- Managed expansion of surgery department facilities
- Extensive experience in survey preparation, process change, and implementation support

Ms. Thomas has her nursing diploma from St. Francis General Hospital, completed her BS in Healthcare Management at La Verne University, and her MS in Human Resources Management and Development at Chapman University.